

## Who is eligible to receive a P4P Incentive?

- ❖ Incentives are offered to medical providers for utilizing LADRRS to electronically send a dental referral for children ages 0-20 with Medi-Cal coverage in Los Angeles County.

## How is the incentive paid?

- ❖ The incentive is paid by Visa gift card.

## How often will a user receive their pay for performance incentive?

- ❖ UCLA will process referral incentives weekly on Fridays.
- ❖ UCLA has a 10-day processing period for sending Visa cards.

## How will a user know that an incentive gift card will be coming to them?

- ❖ UCLA will send an email confirmation to the user notifying them that the incentive was processed. This email confirmation will identify:
  - The amount of incentive payment that is being processed.
  - Estimated length of time for gift card to be processed.
  - UCLA contact information for any questions.